

(20100823) CNP Service Territory Heat Advisory Extended for Eleventh Day

The National Weather Service, at 3:16 PM on 08/23/2010, has extended the Heat Advisory into its eleventh consecutive day for the CenterPoint Energy Service Territory (all counties / cities). This requires a continuation of the Extreme Weather Moratorium on Disconnects, as this Heat Advisory is now in effect until 07:00 PM, Tuesday, 08/24/2010.

CenterPoint Energy will not perform Disconnections of Service for Non-Payment (DNP) for any premise as long as this Heat Advisory is in place. Per market rules, we will not work DNP orders today, tomorrow, or for the following two business days due to the Extreme Weather Moratorium, meaning that Friday, 08/27/2010 is now the earliest day that CenterPoint Energy would be able to execute new DNP orders from Competitive Retailers, if the Heat Advisory expires and the weather temperatures subside.

CenterPoint Energy's Process for Extreme Weather Moratoriums on Disconnects:

- DNP orders that were previously submitted and are currently in our system will be voided / turned down with a Weather Advisory code of "W" for *V001 – Complete Unexecutable* on the specific "Date Wanted" that is within the Weather Moratorium window (current date and following two business days)
- New "Same Day" DNP orders that are submitted during the existing Weather Moratorium will be rejected with a Weather Advisory code of "W" for *A13 – Weather Advisory*
- New DNP orders may be submitted for requested future "Date Wanted" dates and will be accepted by our system. However, these orders may be subsequently voided / turned down if the "Date Wanted" falls within a Weather Moratorium window.

We will provide additional information concerning this Heat Advisory on Wednesday, 08/25/2010.

Note: Weather Moratoriums on Disconnects for Non-Pay (DNP) are in place for all premises (Residential as well as General Service / Commercial-Rated), and include all counties and cities within CenterPoint Energy's Service Territory.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC