

(091015) Amendment to CNP Tampering Evidence and Back-Billing Policy

Following discussions with PUCT Chairman Barry Smitherman's office, CenterPoint Energy Houston Electric, LLC (CEHE) is amending the Market Notice issued October 8, 2009 (below) to reflect an interim Tampering-related back-billing limit of 12 months, rather than the 18 months originally stated in the Market Notice. The interim limit of 12 months will be effective until the new rule in Project No. 37291 becomes effective.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC

(091008) CNP Tampering Evidence and Back-Billing Policy

CenterPoint Energy Houston Electric, LLC (CEHE) is implementing a new process for providing meter tampering and diversion evidence to REPs. Effective immediately, Competitive Retailers should direct their requests for evidence and other correspondence concerning tampering and diversion to the following e-mail box:

ManagingEffortsTowardEnergyRecovery@CenterPointEnergy.com

or

managingeffortstowardenergyrecovery@centerpointenergy.com

CEHE will respond to requests for evidence with documentation of the tampering / diversion, including the diversion report, affidavit, photographs (if applicable), and a listing of physical evidence retained by CEHE. REPs will ordinarily receive a timely reply within fifteen (15) business days; however, collection of evidence materials from some of our outlying Service Centers may take a slightly longer time to process.

In addition, CEHE is implementing the following tampering back-billing policy effective immediately on an interim basis until the completion of Project No. 37291 (Rulemaking Proceeding Relating to Electric Metering Tampering Issues).

- Back-billing will be limited to a period of not more than 18 months.
- Billing will be limited to the current REP of Record, or the previous REP if the current REP of Record has been the REP for less than 30 days
- The interim back-billing limit will remain in effect until a final rule in Project No. 37291 goes into effect, or September 30, 2011, whichever is earlier

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