SUBJECT: CNP-M-A102414-02 CNP Planned System Migration

NOTICE DATE: October 31, 2014

NOTICE TYPE: Follow-up

DAY(S) AFFECTED: Sunday, November 2, 2014, 7:00 AM CPT – 10:00 AM CPT

SHORT DESCRIPTION: CenterPoint Energy will be performing a system migration.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy will be performing a system migration beginning Sunday, November 2, 2014, 7:00 AM CPT – 10:00 AM CPT.

During this timeframe, the following interfaces will not be available:

• All transaction processing, including service orders, 24x7 reconnects

There will be NO impact or outage for the following:

- NAESB communication to the market
- Usage History Inquiry Tool (UHIT)

During this timeframe, no transactions, including 24/7 reconnects, will be processed. All transactions will be held and processed after the migration.

ADDITIONAL INFORMATION: A reminder notice will be sent to the Market at the completion of this planned system migration.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com

Competitive Retailer Relations CenterPoint Energy Houston Electric, LLC