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GENERAL SCHEDULE NO. 3 CUSTOMER FACILITIES AND EQUIPMENT

3. <u>CUSTOMER FACILITIES AND EQUIPMENT</u>

- 3.1. Gas should be used only in appliances designed for use with natural gas, in compliance with all applicable manufacturing specifications. Vent pipes must be used on water heaters, cook stoves, enclosed type space heaters, or other appliances designed to be vented.
- 3.2. The customer shall provide a system of piping within his premises for connection to gas appliances. Customer's piping system will be installed and maintained in compliance with all federal, state and local laws, codes and regulations. Customer shall provide an above-ground delivery point in a suitable location, unless otherwise specified by the Company.
- 3.3. The Company, under previously existing regulations, has provided service through one master meter to private distribution lines ("private lines") for multiple federal, municipal, or private housing projects and mobile home parks, and has in some cases provided individual meters for such facilities. Bills will be rendered on an individual basis to the individual metered customers, but the customer(s) owning the private line or being served by the private line will be responsible for payment of any differences between gas delivered through the master meter and gas delivered through the sum total of individual meters. All such construction within the above mentioned projects and mobile home parks must meet the requirements of all federal, state and local piping laws at all times. Failure to comply with such requirements shall be sufficient grounds to refuse or disconnect service.
 - 3.3.1 Commencing on the effective date of this revised tariff sheet, the Company or Company-authorized personnel will begin to perform the services of mapping, line locating, and cathodic protection assessment of

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private lines and to perform periodic surveys of private lines for leaks and such other maintenance as necessary; provided, however, that this Section shall apply only to private lines serving residential and predominately residential customers. This Section shall not apply to private lines owned by commercial and industrial customers, schools, colleges and universities, apartment complexes, mobile home parks, and governmental agencies or installations, which shall continue to be operated and maintained by the owners thereof.

- Repairs/Rebuilds/Replacements Should the Company determine that a private line requires repairs or rebuilding/replacement due to the presence of leaks, line deterioration, inadequate cathodic protection, or for other reasons, the Company or Company-authorized personnel shall provide to the customer(s) served from such line a written estimate of the costs of the services to be performed. Such repairs or rebuild/replacement shall be performed by the Company or Company-authorized personnel or, at the option of the customer(s) served from the private line, such other qualified persons as may be selected by the customer(s) served from the private line; provided, however, that the Company shall have the right to discontinue service as necessary pending the completion of any repairs or rebuilds/replacements performed by persons other than the Company or Company-authorized personnel. Any person selected by the customer(s) to repair, replace or rebuild a private line must be approved in advance by the Company as qualified to perform those activities identified by the Company as required covered tasks in accordance with 49 CFR Part 192, Subpart N or successor regulation.
 - 3.3.2.1. Repairs The customer(s) served from the private line shall be responsible for the cost of any and all repairs performed on the private line. If repairs are performed by the Company or Company-authorized personnel, the

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Company shall bill the customer(s) for their proportionate share of such costs.

- 3.3.2.2 Rebuilds/Replacements The cost of any replacements or rebuilds of the private line performed by the Company or Company-authorized personnel shall be pursuant to the Company's Rate Schedule No. 6, Extension of Facilities, as such may be amended from time to time. Private lines replaced or rebuilt by the Company or Company-authorized personnel or by another qualified person selected by the customer(s) and approved as qualified in advance by the Company shall thereafter be owned and operated by the Company as distribution mains.
- 3.3.3 Access The Company shall require reasonable access to the property upon which the private line is located in order to perform the services of mapping, line locating, cathodic protection assessment, leak survey, maintenance, repair, replacement or rebuilding, equipment removal or other services related to the private line. If the Company or Company-authorized personnel is denied access (including refusal to grant any necessary easements for replacements or rebuilds) to any of said property for purposes of performing such services, the Company shall have the right to terminate or curtail service from the private line after giving proper notification of such possible action to the customer(s) affected.
- 3.3.4 Inactive Accounts The Company shall have the right to remove the service tap and permanently discontinue service to any account (service location or address) that has been inactive for more than six (6) months.
- 3.3.5 In addition to the Company's other rights to discontinue service under the Commission's rules, the Company may also discontinue service for non-

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payment of costs related to repairs, replacements, or rebuilds of a private line.

- 3.4. Unless otherwise expressly agreed to in writing, the customer shall use the gas delivered for his purposes only, and shall not, under any circumstances, resell or share with others any gas delivered by the Company. Service shall be through one or more meters, at the option of the Company. No changes, extensions, or replacement of service lines shall be made without the written consent of the Company. No extension of customer owned piping shall be made for the purpose of supplying gas to adjacent property, or to other persons or concerns residing or operating on the premises of the customer.
 - 3.4.1. The foregoing natural gas resale prohibition shall not apply to distributors selling compressed natural gas as a motor vehicle fuel.
- 3.5. The authorized agent of the Company shall have the right and permission to enter upon the premises of the customer to inspect or test lines and appliances, to read, change or remove the meter, to turn on and shut off the gas, or to perform other related functions. This right shall not be construed as placing any responsibility on the Company to inspect and test the lines or equipment of the customer.
- 3.6. No structures shall be erected over the Company's gas lines. In the event any such structure is erected, the customer will be provided the option of either removing the structure or paying the Company all costs associated with relocating the gas line, including the cost of obtaining alternative easements, if required.
- 3.7. The Company will make, own and maintain all necessary connections with its street mains. The Company will also set and own meters and regulators, but all other piping, connections and appliances for the purpose of utilizing gas shall be furnished and installed by the customer at his risk and expense. The place of delivery of all gas purchased shall be at the outlet side of the meter, from which point all gas delivered shall become the property of the customer, and the customer shall be

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responsible for its passage through his piping and appliances and shall be responsible for all damage caused by said gas.

- The Company shall have no responsibility for any act or omission, and shall have no 3.8. liability from any cause, downstream of delivery. In case the supply of gas should fail, whether from natural causes, bursting of pipes or accident in any way, the Company shall not be liable for damages, whether direct, special, continuing, exemplary, presumptive, incidental, indirect or consequential, including without limitation, loss of profits, loss of revenue, or loss of production capacity by reason of such failure. The Company shall not be liable in damages for any act or event that is beyond the Company's control and which could not be reasonably anticipated and prevented through the use of reasonable measures, including, but not limited to acts of God, strikes, lockouts or other industrial disturbances, acts of the public enemy, arrests, wars, blockades, insurrections, riots and epidemics, landslides, lightning, earthquakes, fires, storms, floods and washouts, priority limitation or restraining orders of any governmental authority and civil disturbances, explosions, breakage, accidents, tests, maintenance or repair to machinery, equipment, lines of pipe or other facilities; inability to obtain, or unavoidable delay in obtaining, material, equipment, rights-of-way or permits; and any other causes whether of the kind herein enumerated or otherwise.
- 3.9. Meters shall be placed in a location approved by the Company.
- 3.10. Unless otherwise expressly agreed to in writing by the Company, separate customer premises shall be metered and billed separately even if under common ownership, and combined metering or billing shall not be permitted. Such premises shall be considered separate when not on the same tract or contiguous tracts of land, or when each is a complete "unit" not physically integrated with or essentially a part of the other or others and each renders a complete service. Tracts of land separated by public streets, roads or alleys shall be considered non-contiguous tracts.
- 3.11. Gas supplied will be charged for from the date of connection until the Company, upon direction of the customer, discontinues the supply. The customer shall pay for

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all gas passing through the meter, whether the same be used or wasted through leaks in pipes, apparatus, or otherwise and shall be bound by the true reading of the meter, provided it is in good repair and working order.

- 3.12. The Company shall be required to supply gas only at efficient seasonal operating pressures in its system and the customer shall install gas consuming equipment which will operate satisfactorily at such pressures.
- 3.13. Contracts are not transferable, without the express consent of the Company.

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